

CueMed Pharmacy Admin User Guide

Requirements:

- Apple iOS device (iPhone, iPad) with iOS version 15.6 or higher
- Ensure Bluetooth on your iOS device is enabled and Internet access is available on your device.
- Email address and password for CueMed application
- Download CueMed Mobile App ([App Store](#))
- CueSticker attached to a medication blister pack

Adding New Pharmacy Admin Users

1. Login into the [CueMed Admin Portal](#)
2. Select Organizations from the sidebar and select your organization.
3. Click on the Add CueMed Admin User button and enter the required details. Click Invite User to add user to the list of CueMed Admin users

Adding New Patient

1. Login into the [CueMed Admin Portal](#)
2. Select Patients from the sidebar and click the Add Patient button.
3. Enter the patient details into form and click Save to save the patient details.

Setting Patient Medication Notification Schedules

1. Collect the Client ID and Pharmacy ID details from the [CueMed Admin Portal](#)
2. Log into the [CueMed Pharmacy Patient Portal](#) using the Client ID and Pharmacy ID from Step 1.
3. Enable/disable cavities that you wish to include for notifications.
4. Toggle the "Use default medication schedule" switch to change the time ranges for each interval. Click Save to set changes.

Adding New CueMed User for CueMed Application Access

1. Collect the Client ID and Pharmacy ID details from the [CueMed Admin Portal](#)
2. Log into the [CueMed Pharmacy Patient Portal](#) using the Client ID and Pharmacy ID from Step 1.
3. Click on Add User button and enter the user (either patient and/or caregiver) details.
4. Provide the email and password to the patient or caregiver.

View CueSticker Status

1. Login into the [CueMed Admin Portal](#)
2. Select Patients from the sidebar and select patient to view
3. Click Packs tab to view all CueStickers assigned to the patient and view the cavity status.

Activating CueSticker

1. Press Pharmacy button using a pointed object for 2-3 seconds until LED blinks.

CueMed Mobile App for Pharmacy Admin

1. Log in to the CueMed Application using the CueMed Pharmacy Admin account.
2. Once logged in you will be presented with the Organization Overview screen. This will display all the statistics for patients of the organization (pharmacy) selected.
3. From this screen you will be able to:

Icon	Function	Description
	View organization adherence statistics and summary.	Displays a summary of the adherence data collected from the medication blister packs for all patients within the organization.
	View patient and assigned blister packs.	Displays all the patients along with blister packs that have been assigned to the selected patient. • To view blister pack data, select a patient to view, click on selected pack to view the pack data and individual cavity open times.
	Share Report Progress.	Allows the user to share the adherence report of the selected user via email. • Enter the email recipient in the caregiver email box • Click Send Report to push a current report.
	View notification and alerts history.	Displays the history of alerts and notifications to the logged in user. (i.e. missed medications, etc.)
	Add new Packs to monitor.	Allows the pharmacy admin to add new packs to specific patients in CueMed to monitor for adherence. • Press and hold the Pharmacy Only button for 2 seconds to initialize the CueMed sticker, and click on the icon to view detected nearby packs. • Select the sticker to add • Click on Activate Pack • Select the patient to link pack to.

A detailed step by step version of this document can be found [here](#).

If you require additional technical support or have questions regarding setup, activation, or synchronization, please contact CuePath Support:

- Email: support@cuepath.com
- Website: www.cuepath.com
- Support Hours: Monday–Friday, 8:00 AM – 5:00 PM PST